

# **Digital Services offering** for measuring instruments

LAUDA Scientific measuring instruments are used all over the world. To build on the foundations of our personal on-site support, we are launching our new Digital Services and Training offerings, to continue to meet the high demands of our international customers.

Many of our LAUDA Scientific measuring instruments work in combination with a Windows PC. Therefore, many questions can be answered and tasks can be solved using digital collaboration tools – **quick, competent and cost-effective.** 

# Our Digital Service Quartet



### **Digital Software Services**

Our hardware and software specialists will support you in all aspects of installation and configuration of our measuring device software, e.g. in the context of a new installation, an operating system update, computer replacement or relocation of a devices.

If you are not yet using the latest version of your respective measuring device software, we will bring it up to date.



## Digital Software Training

The software of our LAUDA Scientific measuring instruments is characterized by its high flexibility and extraordinary scope of performance. However, due to repeat use, not all users always may be maximising the potential day to day.

With the help of our digital software training courses, we aim to increase the scope of knowledge for existing users by optimising skillsets and increasing software familiarity and introduce new employees to the software world of LAUDA Scientific measuring instruments.



### **Digitale Application Consulting**

You want to test new materials with your LAUDA Scientific equipment and need support with processes, measurement methods or standards? Then our digital application consulting specialists are the right people for you.

With our extensive experience, we can advise you on a wide range of topics incl. the design of measurement processes, the parameterization of new applications or increasing your data quality while taking standards and norms into account.



### Digital Individual Remote Training

As personal as if we were on site with you: our specialists conduct a live training session with you that is tailored to your individual needs. We communicate directly via video conferencing systems and, if necessary, are simultaneously connected to your measuring computers via remote networking. On request, we can prepare and exchange relevant samples in advance, which we then measure simultaneously with you either directly at our premises or in an application laboratory of our renowned partners. Through this specifically relevant process, we create very reliable reproducibility for your future measurement processes.

# Your advantages and benefits at a glance

#### Vou save time

The ability to provide remote support via online connection to your device allows more immediate support than a technical visit.

### You save money

Our service and application specialists operate from our offices without incurring travel costs to your respective locations.

#### | You become more efficient

Learn to exploit the full potential of your existing measuring equipment with our digital training offering, e.g. by optimizing measuring processes or even measuring new materials.

# Your inquiry about our Digital Services



#### Are you interested in our Digital services offering?

Then we look forward to your specific inquiry. Please send us some specific information via our contact form and we will contact you immediately regarding your request:

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